



SPC Warranty & Maintenance/Care Information

WARRANTY

JC Flooring covers a limited 25 year residential and limited 5-10 year light commercial warranty for SPC product under proper usage and maintenance conditions. JC Flooring's SPC products are made to be 100% waterproof but spills should be cleaned in a timely manner to prevent possibility of mold or mildew growth. For all claims, original purchaser and proof of purchase is required. Guarantee is for replacement or refund of JC Flooring material only. Labor will not be included. All claims will be submitted to the claim department. Claim department will then process claims in a timely manner from which claim was submitted. Defect of goods may be inspected by a third-party inspector and a conclusion will be made by manufacturer. Warranty is conditioned upon Manufacturer's receipt of notice in writing from the buyer of the alleged defect prior to expiration of the warranty period and evidence that the products were properly installed by a licensed installer and not subject to any of the exclusions below.

EXCLUSIONS

- Any visible defects noted after installation
- Consequential or incidental damages ex. Any loss, expense or damages other than the defective flooring
- Improper installation, but not limited to, installation by non-licensed individual(s).
- Improper maintenance and inadequate care ex. Mold or mildew growth as result of excessive moisture accumulation
- Accidents, abuse or misuse of product.
- Installing on uneven sub-floor
- Damaged ex. Scratches from furniture without protective coverings, sharp object, excessive sunlight, or urine and bodily fluids.

MAINTENANCE

- Do not use harsh abrasive cleaners. They may dull or damage the finish of your floors
- Protect floor against direct sunlight or any intense source of artificial lighting. Some discoloration may result over time
- Damp mop as needed with clean water and diluted floor cleaner.
- Sweep or vacuum regularly to remove loose dirt.
- Spills should be cleaned up in a timely manner.
- Never push, pull, or drag furniture. Always lift and carry.